

Identification and Referral to Improve Safety

Respond, Refer, Record

Welcome to the latest issue of **IRIS NEWS** – keeping you informed and up to date with the implementation of IRIS across GP surgeries in Southampton.

Congratulations to CHEVIOT ROAD SURGERY/SHIRLEY AVENUE, ST DENY'S SURGERY and ST PETER'S SURGERY who are the city's latest additions to the IRIS Roll of Honour. The IRIS team look forward to working with you all in the coming months.

25 of the **38** Surgeries in the city have signed up for IRIS so far and are at various stages of the programme. Take up for the programme so far has been excellent, with more surgeries each month coming on board, referrals continuing to come in from across the city and feedback from clinicians and clients constantly reinforcing the need for and value of the project.

There number of surgeries who are not yet signed up is getting smaller every day and the IRIS team would love to have **all the remaining surgeries signed up before Christmas**. Can we do it?! If your surgery is interested, get in touch using the contact details opposite and one of the team will be happy to answer your questions and talk you through the programme.

Feedback from recent GP and reception/admin training sessions continues to be positive:

- "Well-presented and an insight to DVA"
- "Friendly, supportive session"
- "Very helpful. Has increased my confidence"
- "Very helpful in learning and clarifying role and contact protocol"
- "Informative, Thanks!"

To date, the Advocate Educators (AEs) have received **88** referrals for patients requiring support in relation to DVA. 17 of these clients have been referred onto the IDVA service because a need for specialist high-risk support was identified.

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IRIS EVALUATION

IRIS has now been in operation in Southampton for over a year, and the team are keen to take an objective look at our progress. Aurora has commissioned Sarah Cheverton, a writer and researcher, to produce a local evaluation of IRIS, to be published in early 2014. If you are a GP, practice manager, practice staff member or other clinician and you are interested in taking part in this piece of work we would love your input.

Please contact Sarah at Sarahcheverton@hotmail.com

www.SarahCheverton.com

IRIS ROLL OF HONOUR

Congratulations to Southampton's IRIS DV-Aware practices:

Chessel Practice

Regents Park Surgery

Alma Medical Centre

Newtown Health Clinic

Burgess Road Surgery

Bath Lodge Practice

Linfield Surgery

Stoneham Lane Surgery

Blitterne Park Surgery

Old Fire Station Surgery

Canute Surgery

Woolston Lodge Surgery

Spitfire Court Surgery

Lordshill Health Centre

Weston Lane Surgery

Ladies Walk Surgery

Cheviot Road Surgery/Shirley Avenue

St Deny's Surgery

St Peter's Surgery

IRIS TRAINING UPDATE

Over the coming months we are looking forward to meeting and continuing to train the teams from:

Grove Medical Practice

Nichols Town Surgery

Mulberry House Surgery

Walnut Tree Surgery

Highfield Health Surgery

Homeless Healthcare Team

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OCTOBER 2013

**GOOD LUCK GEORGIE! **

Georgina Beaton recently left the IRIS team to move on to pastures new. We would like to take this opportunity to thank Georgie for all her hard work over the last 12 months or so.

We all wish Georgie lots of luck for the future and look forward to continuing to work with her as she takes up her new role at Southampton Women's Aid.

Recent feedback from IRIS patients includes:

- "It is great to just have someone to speak to and who understands and most importantly to know I'm not going mad and it's not all in my own head"
- "Although it was emotional it was really positive and I am glad I was referred, thank you for listening"
- "The meeting helped me to understand what was happening and to know that it is not my fault and I can carry on being the person I am with confidence. The meeting helped me to cope with the situation and to find ways of dealing with it. And it's great to know that I can phone up when I am upset and be able to talk to someone. So thank you for your support."
- "Absolutely Fabulous"

* Next edition of IRIS News: January 2014 *



"I feel a lot happier now I know there is help in Southampton and from the organisation for children and women like me"

IRIS patient - Southampton

MEET OUR NEW ADVOCATE EDUCATOR!

Tora Eastwood has now taken over from Georgie as our new IRIS Advocate Educator.

Tora has been a member of the Aurora Team since the very early stages of the organisation in 2011.

Tora takes on the role of Advocate Educator alongside her other role as an Aurora IDVA (Independent Domestic Violence Advocate) working specifically with high risk cases in Portsmouth.

Hi, I'm Tora! Before joining Aurora I worked at PARCS (Portsmouth Abuse and Rape Counselling service) as the Young Person's Outreach Worker and Volunteer Co-ordinator. I delivered sessions in schools, colleges and at the University around Rape, Consent, Healthy and CEOP (Child Exploitation and On-Line Protection.)

I also delivered the CEOP Ambassador training to professionals and teaching staff in the City and led on a 'Sexual Bullying' project in Portsmouth schools which PARCS pioneered.

When I left PARCS in 2011 every school in the Portsmouth area was signed up to the YP Outreach service, which had been a personal mission for me! Having seen IRIS in action I am very excited about delivering the training, being part of the team and building on the excellent work that's being done across the city. I am passionate about making people aware of the issues surrounding domestic abuse and sexual violence.

For me, this is about making sure survivors' voices are heard, and that they are listened to.

I really look forward to meeting and working with you all over the coming months.

If you are interested in becoming an IRIS practice or want more information we'd love to hear from you:

TEL: 023 80 332 669

EMAIL: iris.southampton@aurorand.org.uk

EMAIL (SECURE):

iris.southampton@aurorand.cjsm.net

You can find out more about IRIS at:
www.irisdomesticviolence.org